

# airmasterflow



Airmaster Flow is Airmaster's online portal, providing real-time service and performance monitoring for its customers and staff. With Airmaster Flow, both customers and staff have a centralised portal to check the status of works, generate reports and download compliance documentation. The portal ensures customers always have access to live updates.



## Real-time, on-demand information 24/7

Airmaster Flow provides enhanced visibility and access to real-time portfolio information 24/7, 365 days a year. Airmaster Flow works seamlessly with Airmaster's eEvaluate, Smart Asset Management software to provide a full suite of tools at your fingertips.



## Fully Secure and Encrypted

With full security and encryption, users can safely upload and access important information. Airmaster Flow provides your organisation with multiple levels of authentication and security.



## High Flexibility

Airmaster Flow allows users access to more features and capabilities than traditional communication such as email, including higher limits on file size and access to account information.



## Enhanced User Experience

Airmaster Flow enhances both internal and customer communication. It helps to liven the user experience by helping customers access relevant information and by reducing the number of inbound support calls and enquiries. Service and maintenance documentation are for download with the click of a few buttons.

Desktop  
Portfolio overview



Smartphone  
Real time status

## Airmaster Flow provides enhanced operational efficiency

A cloud-hosted enterprise solution, accessed through a browser or via a tablet and smartphone app, Airmaster Flow offers users the ability to view a range of detailed reports through easy-to-read dashboards and report generators. It also details live and historic records of service calls and job quotes.

### Dashboards

The Airmaster Flow dashboard provides a snapshot of your portfolio. Filter and create specific types of reports quickly and easily with just a few clicks.

### Real-time Action

With Airmaster Flow, customers can place a service call directly through the portal, have access to approve quotes, as well as view all current invoices.

### Maintenance Completion History

View all current and historic maintenance completion at a glance whilst registered users have direct access to eEvaluate, Airmaster's asset management solution.

### Flexibility

Access the portal through your preferred device. Supported by HTML5, Airmaster Flow can be viewed on a PC, Mac, Tablet or any Android or iOS device through the Airmaster Flow smartphone app.

### Portfolio Overview

Airmaster Flow allows users to retrieve relevant information by particular time periods either for a single site or for an entire portfolio, saving administrative time in searching manually for this information.

### Documentation

Access documents, including invoices, outstanding quotes, service resolutions and compliance documents such as certificates of currency quickly and easily.